

December 16, 2008

To: Prospective Clients of The Express Handymen

Dear Prospective Client,

This letter is to inform you of my experience with hiring The Express Handymen to perform work on my personal residence. My name is F. S. Anderson and over the course of four work days, The Express Handymen did repair work both in and outside my personal residence in December 2008. The work completed included fencing, floor and carpet repair, minor structure repair, power washing, installation of security locks and outside lighting, touch-up painting, and repair and installation of fixtures and appliances. The Express Handymen came as a referral from a friend who had first hand knowledge of their work. I am independent client and neither family nor a personal friend of The Express Handymen.

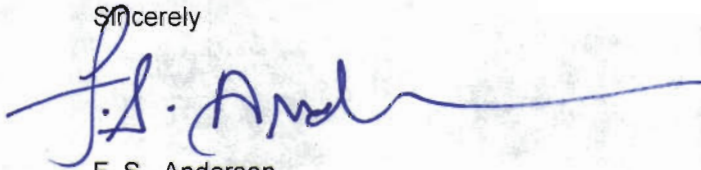
It is my pleasure to report I am very happy and satisfied with the work completed on my home and have an extremely favorable opinion of The Express Handymen. In particular:

- The quotes were fair and reasonable. I'd done some research of other larger companies that perform the same type of work and found The Express Handymen prices far more reasonable.
- The Express Handymen were responsive, easily accessible, and flexible. Further, I was given the option of choosing and purchasing my own materials or having The Express Handymen purchase, deliver, and install materials and include it in the quote.
- The overall craftsmanship of the work completed was outstanding.
- The work ethic was commendable. The Express Handymen arrived on time each day, took minimal breaks, and provided a briefing at the beginning and end of each work day. If problems were encountered, The Express Handymen informed me immediately and offered resolutions.

It is my intention to have The Express Handymen return and complete some additional work in the near future.

If you have any questions and wish to obtain a personal recommendation, please feel free to contact me at: fsanderson@yahoo.com.

Sincerely



F. S. Anderson